

# Open Door Clinic Referrals

Fax just this page to **834-7306**, (no cover-sheet needed)

## Clinicians:

The Open Door Clinic (Urban Ministries of Wake County) offers free medical care, ongoing medications, lab services and referral to specialty care through volunteers.

Please note, we are not available to all patients or useful to all clinical situations.

Before patients are seen, they must be evaluated for their eligibility (required for our Project Access collaborators and by Pharma's "Pt Assistance Programs"). Our patients must document:

- Residency in Wake County (2 utility bills or envelopes with name and address)
- Proof of household income below 185% of the Federal Poverty Level (eg \$38,203 for a family of 4, requires IRS 1040 and 2 months of pay-stubs or letter from employer).
- No other available health insurance (we screen for Medicaid / Medicare eligibility and refer if possible).

Our clinical resources are also limited. We are UNable to manage:

- Abusable meds (including refills of narcotics or benzodiazapines)
- Uncommon / costly antibiotics supplies
- Extensive dressing management
- In-house radiology or lab (we can send out samples or refer back to hospitals)
- Microbiology monitoring
- Overnight or weekend access

For patients who don't qualify, other options are:

- Income above our cut-off or more technically demanding clinical situations can be referred to Wake Health Services for sliding scale fees and for multi-specialty care.
- Patients in other counties can be sent to their county's Safety-Net. Please consider the list of Federally Qualified Community Health Centers (like Wake Health Services) at <http://ask.hrsa.gov/pc/> or the list of State-wide Free Clinics at <http://tinyurl.com/2nvgqw>

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Fax this information to 834-7306 (no cover-sheet needed). You can also (instead) leave a message at 256-2176.

Patient Name (exactly as used in hosp record): \_\_\_\_\_

Date: \_\_\_\_\_ WakeMed Patient ID: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Diagnosis: \_\_\_\_\_ Expected follow-up date for **care**: \_\_\_\_\_

Comments for additional clinical awareness: (We will access and print WakeMed clinical records from the patient's computer file.)

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# Patients' Instructions for Open Door Clinic Referrals

The Open Door Clinic (Urban Ministries of Wake County) offers free medical care, ongoing medications, lab services and referral to specialty care provided mostly by volunteers.

Please note: We are **not** available to all patients or useful to all medical situations.

Before we can even make a medical appointment, you need to come first for a **separate visit**, to see if we are allowed to be your doctor. Our patients must show written confirmation of:

- Living in Wake County (2 utility bills or envelopes with name and address)
- Proof of household income below 185% of the Federal Poverty Level (eg. \$38,203 for a family of four; requires IRS 1040 and 2 months of pay-stubs or letter from employer).
- No other available health insurance. (We will try to find you eligible for Medicaid or Medicare coverage).

Our clinical abilities are also limited. We are UNable to manage:

- Potentially abusable medicines (like narcotic pain meds or certain nerve pills, even for refills)
- Uncommon / costly antibiotics supplies
- Extensive wounds and dressings
- Overnight or weekend care
- X-ray monitoring

For those who can't get care at the Open Door Clinic:

If your income or medical needs don't qualify for our care

Please consider Wake Health Services (for residents of Wake County).

- Apex Family Medicine, Apex, NC (919) 362-5201
- Southern Wake Family Medicine, Fuquay-Varina, NC (919) 557-1110
- Rock Quarry Road Family Medicine, Raleigh, NC (919) 833-3111

If you live outside Wake County

Please consider

- the other Federally Qualified Community Health Centers (like Wake Health Services) at <http://ask.hrsa.gov/pc/>
- the list of State-wide Free Clinics at <http://tinyurl.com/2nvgqw>

**To arrange your eligibility appointment, please call 256-2173.**

When your paperwork is complete, our clinic staff will arrange for you to get the next available appointment, or at the delay requested by your doctor.

## To reach Open Door Clinic

The exit from Capital Blvd is at the "Public Storage" building (under a red-roof lighthouse). You'll see a driveway from northbound Capital Blvd and a median break for southbound traffic.

Once you reach the service drive, the clinic is next door, to the right of Public Storage.

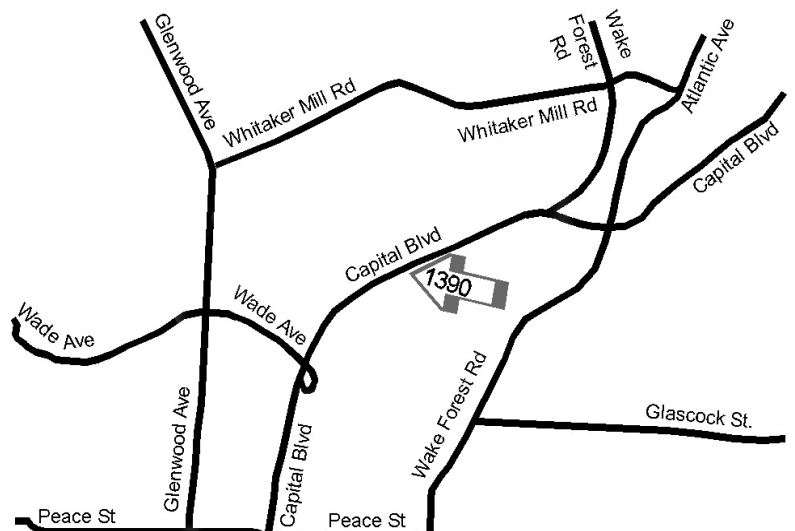
### Clinic hours:

- Mon-Thur evenings, 5-9
- Tue & Wed morning, 9-12
- Mon & Thur afternoon, 1-4

**First:** Eligibility Appointment:..... (919) 256-2173

**Later:** Clinic Appointments: ..... (919) 832-0820

## 1390 Capital Blvd, Raleigh



# Instrucciones para pacientes que necesiten servicios médicos en la Clínica de Puerta Abierta (“Open Door Clinic”)

La Clínica de Puerta Abierta (Open Door Clinic) Ministerios Urbanos del Condado de Wake (“Urban Ministries of Wake County”) ofrece servicios médicos gratuitos, medicinas, servicio de laboratorio y referidos a especialistas que generalmente son voluntarios.

Por favor tenga en cuenta: Nosotros **no** estamos disponibles para atender toda clase de pacientes o toda clase de situaciones médicas.

Antes que le podamos dar una cita médica, usted necesitará venir primero a la clínica, en una visita separada para ver si nosotros podemos ayudarle con sus problemas médicos.

Nuestros pacientes deberán mostrar confirmación escrita de:

- Residencia en el Condado de Wake (dos recibos de servicios de la casa con nombre y dirección actual).
- Prueba de ingresos de su hogar por debajo del 185% de los niveles federales de pobreza (ejemplo: \$38,203 para una familia de 4; se requiere la forma 1040 de la declaración de impuestos (taxas) y los 2 últimos talones (colillas) de cheque o una carta del empleador (con la cantidad de horas que trabaja y el ingreso semanal o mensual).
- No calificar para ningún otro seguro médico (aseguranza). (Tratarémos de verificar su elegibilidad para servicios de Medicaid o Medicare).

La capacidad de nuestra Clínica también es limitada. Nosotros no podemos manejar:

- Medicinas que puedan causar adicción (como narcóticos o ciertas medicinas para los nervios, así sea solamente para surtir rellenos)
- Provisión de antibióticos costosos o poco comunes.
- Curaciones y bendajes extensos.
- Atención medica en las noches y fines de semana.
- Seguimiento de radiografías (rayos x).

Para aquellos que no califiquen:

Si sus ingresos o necesidades medicas no califican para nuestro cuidado:

Por favor considere Wake Health Services (para residentes del condado de Wake).

- Apex Family Medicine, Apex, NC (919) 362-5201
- Southern Wake Family Medicine, Fuquay-Varina, NC (919) 557-1110
- Rock Quarry Road Family Medicine, Raleigh, NC (919) 833-3111

Si usted vive afuera del Condado de Wake

Por favor considere

- Los otros Centros Comunitarios de Salud federalmente calificados (asi como Wake Health Services) en <http://ask.hrsa.gov/pc/>
- La lista de Clínicas gratuitas nacionales en <http://tinyurl.com/2nvgqw>

**Para concretar su cita de elegibilidad, por favor llame al 256-2173.**

Cuando su documentación esté completa, le haremos una cita lo más pronto posible o como lo haya pedido su doctor.

**Para llegar a la clínica:**

1390 Capital Blvd (Al frente del periódico “La Conexión”)

Sobre Capital Boulevard la entrada a la Clínica está en frente del edificio “Public Storage”. Cuando cruce un pequeño puente, gire a la derecha.

Horario de la clínica:

- lunes a jueves en la noche, 5-9
- martes y miércoles en la mañana, 9-12
- lunes y jueves en la tarde, 1-4

**Primero:** Cita de elegibilidad: (919) 256-2173

**Segundo:** Cita médica: (919) 832-0820

**1390 Capital Blvd, Raleigh**

